

University Advisors Network
September 16th , 2020
9:30-11:00am

Join via TEAMS: [Join Microsoft Teams Meeting](#)

Attendees: Rachel Acosta, Patricia Armstrong, Kay Banks, Valeria Bates, Sam Beals, Jillian Bigony, Jackie Bonilla, Jane Bouknight, Pam Bowers, Rebecca Boyd, Rachel Bradley, Caitlyn Brockington, Lakesha Campbell, Claudia Carriere, Rachel Denmark, Mike Dial, Brian Dusel, Amber Falluca, Teresa Floretin, Lori Giordano, Christina Halliwell, Dawn Hiller, Lexi Hinson, Rushondra James, Sarah Jerald, Sarah Jusciewicz, Kristi Kinslow, Loren Knapp, Allison Kretschmar, Jenny Leist, Brandon Lindsey, Leah Lindsey, Laken Long, Melissa Lowe, Amanda Lucas, Aaron Marterer, Ali Mathwig, Jessica McCartha, Paige McKeown, Meredith McNeice, Alexis Mynio, Jeff Persels, Skylar Pritchard, Claire Robinson, Rochelle Robinson, Kaylee Rogers, Lauren Sanborn, Chinell Singletary, Jan Smoak, Amana Therrell, Jenn Tilford, Nancy Tolson, Heidi Waltz, Donna Watson, Alexandra Weaver, Lourie White, Trudie Wierds, Jeff Wilson, Claire Windsor, Amanda Zeigler,

Welcome

Loren Knapp
Claire Robinson

- We have a great tradition in advising at the university due to great communication.
- This pandemic has made the communication more essential and we are central to all aspects of advising.
- Reflection on everything that has occurred since we were last together
- Pass/fail grading option in Spring semester – over 14000 grade changes from spring 2020 to the new grading scale
- 15% uptick in summer registration
- Absent or disengaged student referrals has 257 faculty members referred 650+ students in a 7-week period
- Orientation moved online with 30 minutes dedicated appointments was a highly successful format
- Better communication between advisors and students more customized one on one interaction
- Monitoring course seat needs through advisor campus wide network
- New major information sessions through exploratory advising and attended by 9[^] of freshmen class for introduction of major areas of interest
- Re-advisement meeting with students who needed options for F2F or online and managed schedule changes
- Non-registered imitative of students and advisors contacted advisees who were not registered for the fall 2020 semester
- President Caslen mentioned advising in nearly every student Townhall and multiple emails
- Academic advisors are most often the first point of contact for students and parents.

Orientation recap, Fall 2020 registration

Bethany Naser (Jacqueline Bonilla)
Mike Dial
Paige McKeown

- Saw over 7000 students this summer in individual appointments
- Wrapped final assessment and overall, in a virtual setting and satisfaction was high from the students.
- Students left with a full course load
- We launched an intake survey for all students and it is in the final stages of what freshmen and transfer students expect.
- This survey has some similarities to the first-year survey. It is part of the summer registration process before they have contact with the advisors or the contacts. It will show how the ideas have shifted.
- Preorientation advising worksheet 6288 were submitted in the online version
- 2261 first year students are interested in graduating early spread across 75 majors
- Biology, nursing, psychology, exercise science, sport and entertainment management, international business were the top majors desiring graduation in less than 4 years
- Survey sent to each student that was advised that day 1302 responses on 20 questions.
- Top responses were ample course options to register, understand advised course plan, questions answered, and overall satisfied with my academic advisement at orientation
- Low response rate on the August orientation days
- Registration status on new students. Freshmen- 16-18 hrs- 2742; 12-16 hrs- 2810. Transfer- 12-15 hrs- 621 and 16-18 hrs- 391.
- Registered and then dropped 82 freshmen, 54 transfer.
- Never registered 32 freshmen and 21 transfer
- January orientation – will be virtual – Jan 6 and 7. Wednesday and Thursday; Jan 8 will be a catch all
- Follow the same structure – virtual college visit and BB Collaborate
- Cocky's Coop is not being used for this set of incoming students and may not have it in the January Orientation. It was not effective for our Top Scholars.
- Orientation Leader recruitment is now starting up. Timothy Lewis will be in touch to discuss how to recommend the student.
- Just opened Spring applications two weeks ago. We hope to maintain the same numbers from last year.

Faculty Referral process for Absent/Disengaged Students

Mike Dial

- Best practice as stated by the Gardner Institute
- UAC contacts the Academic Advisor of record
- Advisor checks in to encourage participation in classes
- Email, phone, and message students is encouraging. You can find alternated methods for contacting students/advises here.
- Academic advisor follows up with the faculty member who made the referral. If student is not responsive to the advisor send an email to the student ombudsman
- 575 students were referred unique.
- Already over 100 alerts for the fall semester
- Can be noted that they are not attending class face to face or online

- Students with multiple advisors need to be thought thru

Education Abroad (Formerly Study Abroad)

Allison Kretschmar

- Name change of the Study Abroad Office to The Education Abroad Office.
- Seeing growth in internships abroad along with studying
- Database update system. Virtually meeting students
- Announcement of spring 2021 travel will be announced by Oct. 15
- Have 100 applications in system not including IB
- Now the form is Education Abroad Approval Form
- Deadlines are October 1st for partner programs
- Continue to support virtual programming for the spring such as virtual internship or programs send them to their office
- Do not know what the scholarships from their office will look like
- Group workshops for Spain, Australia, and Italy are ongoing
- September 18 will be a faculty symposium via zoom for faculty or if we want to learn more
- Jenna Reese White can set up your
- Sept 22 Virtual Education Abroad Fair – hosting through handshake
- Look at Global Carolina for the information about both of these events

Academic Peer Mentorship

Claire Windsor, Student Government

- Trying to address equity
- Engineering has a robust mentorship program and why can all colleges have this
- Created a website, guidelines, handbook, and application forms on the UAC website
- This is for students to mentor other students in your program.

Technology update, UAN Tech Subcommittee

**Brian Dusel
Rachel Denmark
Lauren Sanborn**

- Created goals statement that students should be able to find their advisor and access an audit, etc.
- Created an Advisor Technology Survey which will be distributed widely but it a deep dive into the technology to gauge what is being used and how is it working
- Want honest responses and not a judgement tool
- Future – MyUofSC experience talking about the cocurricular experience and the student educational planner
- Lauren and Rachel are moving off and the new chairs are Paige McKeown and Stephanie Richards will be taking over the subcommittee
- Rachel is leaving Honors and USC on Sept 24th to join an outside company

- Paige McKeown wants to know if current members are going to continue serving on the committee or if you are interested in joining the committee
- Advisor assignments have been sent out and 98% are updated and set up.
- EAB will have an update this fall semester won't impact the faculty/staff but an update on the student scheduling side
- Ability to have an advisor signature link
- Rolled out the EAB phone app this summer
- The app has the component of scheduling, see to do list, class schedule, and see how many holds are on the account but not the advisement hold

Announcements

- Loren is making a transition and retiring at the end of this year.
- From the registrar – announce that Spring 2021 will be active on Oct 9th
- Completing advisor transactions on that day, course overrides can be given but overloads cannot be given until courses have been registered in the system.
- SCHC – if you have questions about SCHC advisor assignments who a student is assigned to reach out to Ali Mathwig

Adjourn

Next Meeting – October 21