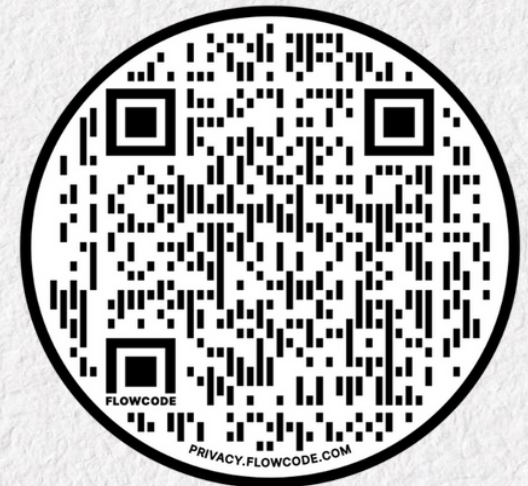




# Carolina Experience

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UNIVERSITY OF SOUTH CAROLINA



# BACKGROUND/CONTEXT

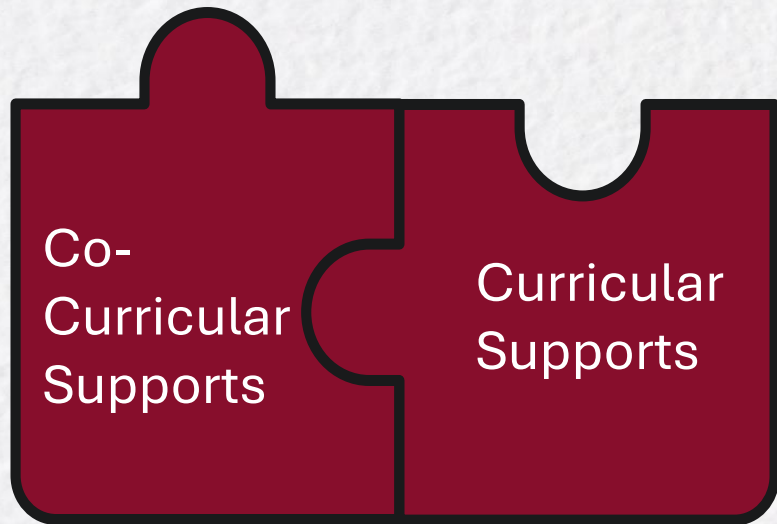
- New Leadership
- Celebrating U101 Successes – 50<sup>th</sup> Birthday
- Imagine Carolina and Student Feedback
- Review of Current Campus Offerings
- Working Group/Pilot



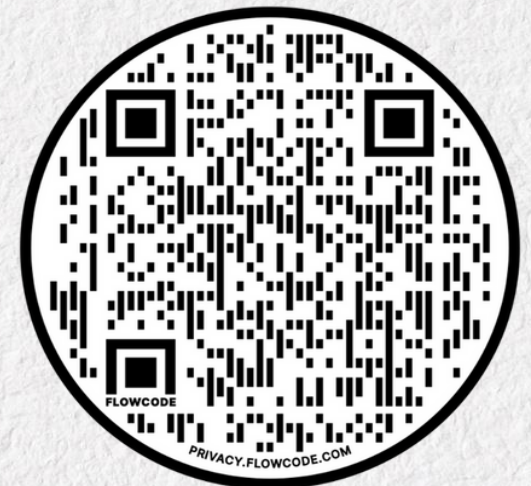
# OUR MISSION

*As a cross-coordinating department, the Carolina Experience is designed to ensure University of South Carolina (USC) students gain access to a holistic comprehensive undergraduate experience leading to successful progression and graduation goals.*

\*Emphasis on transfer, sophomore, junior, and senior student experiences\*



- Office Launched in February 2024
- Initiated Website and Offerings in Fall 2024



# CO-CURRICULAR SUPPORTS

## *Elevation of Campus Opportunities*

- Dedicated Peer Leaders
- Campus Technologies

## *Customized Programming/Training*

- Student Population-Specific Programs
- Other Campus Peer Leaders
- Faculty/Staff Training



# CAROLINA EXPERIENCE PEER LEADERS (CEPLs)

- 15 hired and trained for the current academic year
- Variety of academic colleges/majors, transfer, and off-campus students
- Every undergraduate student past the first year is assigned a CEPL (~1200: 1)
- Through early fall, all student populations are represented in consultations
- Focus Areas:
  - Peer to Peer Approach
  - Referrals to Campus Resources
  - Beyond the Classroom Engagement Exploration and ties to Academic Major/Career



**\*SUPPORT THROUGH KIMBERLY DRESSLER, ASSISTANT DIRECTOR, AND  
COORDINATOR ROLES\***

# CONSULTATION RESULTS

- **98%** stated their Peer Leader was knowledgeable and listened to their concerns.
- **98%** stated they learned something new.
- **98%** stated their consultation was helpful.
- **96%** would recommend a consultation to peers.



"I learned that there was a lot of resources to help out with school life and balance a good social life while keeping my grades."

# THE CEPL ROLE



- Student population-specific programming:
  - Transfer Student Mentorship Program (45+)
  - Transfer Welcome Events (400+)
    - Find Classrooms
    - Athletics Tickets Know-How
  - Sophomore September
    - Welcome Back Events (~2000)
  - All Students
    - Off-Campus Living
    - Life Hacks
- Support for Additional Peer Leader Groups
  - Engineering and Computing

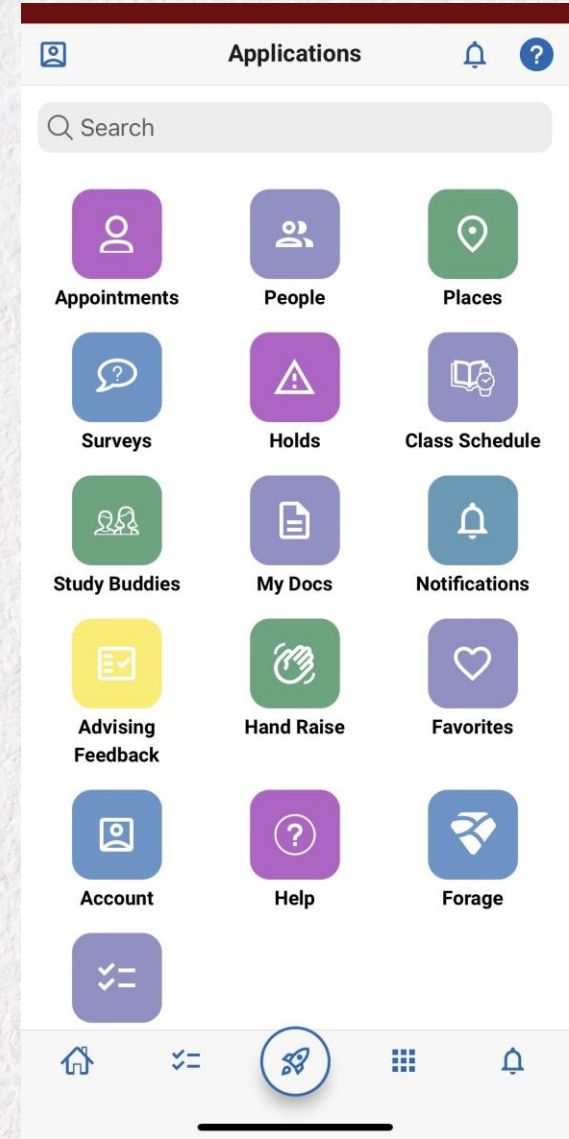
# TECHNOLOGY

Dedicated technologies support role in SAAS (Liz Carmon, Director of Student Success Projects)

## STUDENTS

- Schedule appointments with Carolina Experience peer leaders, peer tutors, success consultants, money management consultants, leadership & service coaches, advisors, and more!
- Review active holds
- Customize a to-do list and receive notification reminders
- Completion of First-Year Retention Survey (first six weeks)

\*Provides support for USC Students throughout their entire college careers and elevates key campus resources.\*





# TECHNOLOGY

## FACULTY AND STAFF

- Submit at-risk alerts or positive kudos for students
- Provide support for population-specific students
- Complete a progress report for your class. A USC staff member will contact your student and provide customized support based on the alert reason.

\*Provides support for USC Students throughout their entire college careers and elevates key campus resources.\*



# CURRICULAR FOCUS AREAS

## University 101 Programs



- University 201:
  - Focus on sophomore year
  - Career readiness and holistic wellness
  - Anticipated 20 sections in spring 2025
  - Collaboration with academic colleges
- University 401 (3XX):
  - Focus on junior/senior year
  - Career readiness and college exit
  - Launching into next chapter
  - 2 pilots in fall 2024
  - Collaboration with academic colleges

# CURRICULAR FOCUS AREAS

- Certificate Program: "Understanding USC Student Populations to Advance Teaching and Learning Environments"
  - Collaboration with the Center for Teaching Excellence
  - Overview of student population, related data, teaching support strategies
- Audience: Faculty, teaching assistants, and instructors
- Introduced in Fall 2024:
  - First-year students
  - Students past the first year
  - First-generation college students



**Understanding USC Student Populations to Advance Teaching and Learning Environments**

# CONTACT INFORMATION

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